

VILLAGE OF MAPLE PARK

REFUSE, RECYCLING AND YARD WASTE SERVICES

Dear Valued Customers,

Please place all trash, recycling and yard waste at the curb by 6 a.m. on your scheduled service day, Wednesday. Trash, recycling and yard waste are picked up weekly each Wednesday by three different trucks.

RECYCLING COLLECTION

Residents have a 64-gallon cart for weekly recycling pickup. 96-gallon carts are available by calling Waste Management at (800) 964-8988. Additional carts may also be rented for \$3 per month by calling Waste Management.

It's important that Maple Park residents Recycle Right by following these three recycling rules. They are:

- Recycle bottles, cans, paper and cardboard
- No food or liquids in your recycling
- No plastic bags or bagged recyclables
 - empty recyclables directly into your cart

When in doubt, throw it out!

REFUSE COLLECTION

Residents have a 64-gallon cart for weekly trash pickup. 96-gallon carts are available by calling Waste Management at (800) 964-8988. Should Seniors want to use a smaller 35-gallon cart, please call Waste Management.

Any additional refuse outside the WM cart may be collected in customer-owned 32-gallon containers with handles. Additional carts must weigh less than 50 lbs and be clearly labeled 'TRASH'.

Additional carts may be rented for \$3.00 per month by calling Waste Management at (800) 964-8988.

Bulk Items:

One bulk item may be picked up weekly. Bulk items include small furniture like a table or chair, or mattress (must be in a plastic bag to be picked up). Eight rolls of carpet are equivalent to one bulk item. Carpet must be tied in rolls not exceeding 4 ft in length, 2 ft in diameter and less than 50 lbs. Water softeners and microwaves may be set out as a bulk item.

Home Construction Material:

Material from small home construction projects may be collected in 32-gallon containers with handles or in secured bundles not exceeding 4 ft long and 2 ft in diameter. Containers and bundles cannot exceed 50 lbs.

White Good/Appliance:

Appliance pickup must be pre-scheduled and prepaid by calling Waste Management at (800) 964-8988. The cost is \$25 per appliance.

Senior Discount:

A 10% senior discount is available to residents 65 years of age and older. Please contact Waste Management at (800) 964-8988 to sign up. Proof of age is required.

YARD WASTE COLLECTION

Residents receive yard waste collection service from April 1 through November 30. Yard waste includes grass, leaves, branches and trimmings. Yard waste may be collected in 32-gallon brown yard waste paper bags or rigid containers with handles not to exceed 50 lbs. Container must be labeled "YARD WASTE".

Branches may be tied in bundles not to exceed 4 ft long, 2 ft in diameter and 50 lbs. Individual branches cannot exceed 3" in diameter. Branches larger than 3" in diameter are not considered yard waste. Tree stumps, dirt, sod, mulch, and rocks will not be collected.

Christmas Tree Collection:

Christmas trees will be collected the first two weeks of January. Trees must be free of all decoration and not bagged. Trees larger than 6 ft must be cut in two.

AT YOUR DOOR SPECIAL COLLECTIONSM

Residents have an easy, convenient and safe way to dispose of household hazardous waste and electronics. Please see the back side for more information about At Your Door.

HOLIDAY SCHEDULE

The following national holidays are observed by Waste Management.

New Year's Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving Day, and Christmas Day.

If a holiday falls on or before your scheduled service day, service will be delayed one day that week (including Saturday).

CUSTOMER SERVICE

To report a damaged cart, a service or billing issue, please contact Waste Management at (800) 964-8988.

Payment terms are net 30 days from the date of invoice with late fees being assessed after day 30. Should service be suspended due to non-payment, there is a resume fee to restart collection.

Residents may sign up for Automatic Payments online at www.wm.com under "My Account". A customer ID, which is on your invoice, is required to sign up for Automatic Payment.

Residents can easily manage their account through www.wm.com and sign up for My WM to set your account preferences.



Please visit home.wm.com/maple-park for a summary of services available to you as a resident of Maple Park.

