

RESOLUTION 2026-07 Approved: May 5, 2026

A RESOLUTION AUTHORIZING THE VILLAGE PRESIDENT OR HIS DESIGNEE TO APPROVE AN AGREEMENT WITH CMJ IT SOLUTIONS FOR IT SERVICES.

WHEREAS the Village of Maple Park ("The Village") is a municipality in accordance with the Constitution of the State of Illinois of 1970; and,

WHEREAS, Village had previously determined that it is to its advantage and best interest of the Village to avail itself of the services of CMJ IT Solutions, in connection with its IT Services; and,

WHEREAS, CMJ IT Solutions, is desirous of continuing to perform IT services for the Village; and,

NOW, THEREFORE, BE IT RESOLVED by the President and the Board of Trustees for the Village of Maple Park, DeKalb and Kane Counties, Illinois, as follows:

Section 1. The Village President or a designee is hereby directed to sign the attached agreement (Exhibit A) with CMJ IT Solutions for IT Services.

Section 2. This Resolution shall be in full force and effect from and after its passage, approval, and publication in pamphlet form, as provided by law.

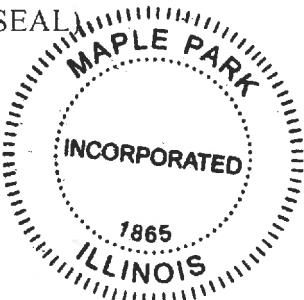
PASSED by the Board of Trustees of the Village of Maple Park, Kane and DeKalb Counties, Illinois at its regular Board meeting held on May 5, 2026.

Ayes: WARD, BINGLEY, GROEZINGER, PELOSO, SIMON

Nays: NA

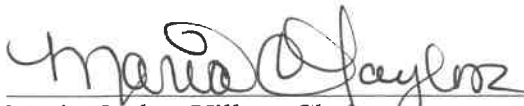
Absent: SPEARE

(SEAL)




Chris Rebone, Village President

ATTEST:


Maria Taylor, Village Clerk



1565 Mediterranean Dr, Sycamore, IL 60178
t. 815-899-2468 f. 815-524-2559

QUOTE

CMJQ5129

Apr 9, 2026

Quoted To:

Village of Maple Park

Cheryl Aldridge
302 Willow Street
P.O. Box 220
Maple Park, IL 60151

Phone 815-827-3309

Prepared By:

Tim Davis

tim@ITbyCMJ.com

Quote Expiration Date: 05/06/2026

Here is the quote you requested.

Description	Unit Price	Qty	Ext. Price
CMJ Ultimate IT - Managed Systems and Security with Unlimited Support			
CMJ Ultimate IT - Server - Monthly	\$120.00	2	\$240.00
CMJ Ultimate IT - HyperV - Monthly	\$60.00	1	\$60.00
CMJ Ultimate IT - Workstation - Monthly	\$60.00	14	\$840.00
CMJ Ultimate IT - Network Device - Monthly	\$20.00	2	\$40.00

CMJ Ultimate IT - Features and Services

- Complete Security with Endpoint Protection, Detection and Response powered by WatchGuard EPDR
- Extended Detection and Response support when bundled with CMJ Ultimate Firewall by WatchGuard
- Multi-factor Authentication for Domain Accounts* by WatchGuard AuthPoint
- Secure Password Management with BreachWatch Dark Web Monitoring and Advanced Reports powered by Keeper
- Free Keeper Family Plan with five available users for each licensed employee
- Real-time Security Assessment & Vulnerability Management with Compliance Scans and Remediation Plans
- Automated Updates for Windows & Supported 3rd Party Software
- Remote Monitoring & Alerts
- Asset Tracking & Reporting
- Complimentary Account Management Services including Annual Report, Roadmap, Budgeting, and Cybersecurity Insurance Consultation
- Unlimited Business-Hours Support included for all managed devices and their users**

*All CMJ IT Solutions privileged accounts covered by MFA. One user account protected per managed workstation. Additional MFA licenses beyond protected workstations to be quoted separately at \$3.00 per user.

** New installations of hardware or software and changes of infrastructure shall be quoted as not-to-exceed projects and are excluded from Unlimited Support.

Description	Unit Price	Qty	Ext. Price
Labor - Installation and Configuration of Ultimate IT Management and Security - Keeper Password Manager Implementation Labor Discount - Thank you!	\$1,500.00	1	\$1,500.00
			-\$750.00
Monthly Charges			
CMJ Premier Server Backup with 1 TB Cloud Storage - Monthly	\$100.00	2	\$200.00

Unused Block Time Hours will be applied to Implementation & 1st Month of Ultimate Services

	Subtotal	\$2,130.00
Your investment in addition to the Grand Total: \$1380.00 Billed Monthly	Tax	\$0.00
	Shipping	\$0.00
	Grand Total	\$2,130.00

Please contact me if I can be of further assistance.

Management and Labor Agreement

THIS AGREEMENT is between CMJ IT Solutions ("CMJ"), located in Sycamore, Illinois, and Village of Maple Park ("Customer").

PURPOSE. Customer and CMJ have previously entered into a Master Service Agreement to establish the general terms and conditions of their business relationship. From time to time, CMJ may provide a Quote to Customer to establish certain prices, timeframes, and specifications for goods and services provided by CMJ. Together, the Master Service Agreement, this Labor Agreement, and each Quote shall be construed together as one "Agreement". This Agreement defines the specific services that CMJ will provide to Customer.

DEFINITIONS. Certain capitalized terms are defined in this Agreement and shall bear such meaning throughout. The following additional terms are incorporated herein:

- a. "MSA" means the fully executed Master Services Agreement between the parties together with any amendment or modification thereto.
- b. "Labor Agreement" means this agreement.
- c. "Network System" shall include all hardware, software, computers, cabling, network devices, peripherals, and related equipment owned, leased, or used by Customer and which Customer requests, either expressly or impliedly, for CMJ to manage, service, repair, install, or otherwise service. For purposes of CMJ providing any remote monitoring, servicing, or other access, only the components of the Network System which are capable of access or monitoring by remote means shall be included.
- d. "Device" means any component of the Network System that requires, in CMJ's reasonable discretion, monitoring or other services in order to ensure a comprehensive management policy. The term may include, without limitation, workstations, servers (either physical or virtual), switches, firewalls, network access storage, tablets, and phones.

CMJ and Customer agree together as follows:

- 1. **INCORPORATION OF MSA.** The parties have previously entered into a MSA which provides certain terms and conditions that are intended to apply to this Labor Agreement. The terms of the MSA are incorporated herein, and they shall be interpreted as one cohesive agreement. Any conflict between the MSA and this Labor Agreement that cannot be reasonably resolved will be interpreted in favor of this Labor Agreement.
- 2. **QUOTE.** From time to time, CMJ and Customer may agree on a Quote, which provides additional information about Customer's Network System, prices, timeframes, and other specifications, which CMJ agrees to provide to Customer. CMJ has calculated the price to be charged in such Quote based on the specifications therein. Each such Quote shall be deemed to incorporate the terms of this Labor Agreement unless expressly stated to the contrary.
- 3. **SCOPE OF WORK.** CMJ shall provide the following services to Customer:
 - 3.1. Remote monitoring and alerts of the Network System, including hardware health, critical events, and server data backup.

- 3.2. Remote support access to the Network System.
- 3.3. Prompt response to detected incidents and issues.
- 3.4. IT Asset tracking and reporting.
- 3.5. Workstation and server patch monitoring and maintenance for operating systems and third-party software, subject to such software being approved by CMJ.
- 3.6. Network System next generation antivirus and endpoint detection and response software and updates.
- 3.7. Multi-factor authentication for domain accounts including all privileged administrator accounts and up to one user per Device.
- 3.8. Password management for all privileged administrator accounts within Network System.
- 3.9. Personal password management for up to one user per Device.
- 3.10. Security assessment, vulnerability, and compliance management with remediation guidelines.
- 3.11. Account management services including annual report, roadmap, budgeting, and security consultation.
- 3.12. Business hours help desk support for the Network System and services listed within this Scope of Work.

4. **EXCLUDED SERVICES.** Customer acknowledges that CMJ offers services that are outside the Scope of Work being provided herein. Customer agrees to pay CMJ's customary cost of any such services in addition to any charges related to this Labor Agreement. Such services may include, without limitation, the following:

- 4.1. Single project labor costs such as installation of new hardware or software, relocation of Devices or data, etc.
- 4.2. Costs of consumables, replacement parts, hardware, software, network upgrades, and associated services.
- 4.3. Support for operating systems and third-party applications beyond their "End of Life" as determined by manufacturer specifications or announcements.
- 4.4. Loss of data or damage to the Network System caused by unlicensed or unlawfully obtained hardware or software.
- 4.5. Restoration of lost data caused by hardware or software failure.
- 4.6. Support or other labor services outside of Business Hours.
- 4.7. Additional goods or services not expressly stated in this Labor Agreement or in the applicable Quote.

5. **SUPPORTED LOCATIONS.** This Labor Agreement applies only to the specific Customer location(s) identified in the applicable Quote.

6. **SUPPORTED DEVICES.** This Labor Agreement applies to the specific Devices identified in the applicable Quote. The cost for CMJ's services hereunder is determined, in part, on the number of Devices included in the Network System. Customer grants CMJ permission to monitor the

Network System for additional Devices and to increase the fee charged from time to time to account for any additional Devices.

7. **CHANGES IN NETWORK SYSTEM.** The parties acknowledge that the Devices connected to the Network System may change from time to time as Devices are added, removed, replaced, upgraded, or otherwise modified. CMJ will adjust the number of Devices from time to time to accommodate these changes. Customer agrees to pay the then current "Cost per Device" based on the actual number of Devices billed to Customer each month, even if that number is more or less than the number listed herein.
8. **ACCEPTANCE BY ELECTRONIC MEANS.** Customer may either accept this offer by customary acknowledgement in written form, or by electronic means via use of CMJ's website, quote delivery system, internet portal, or such other process as CMJ may implement from time to time. CMJ's electronic acceptance system shall include a method of indicating the name of the individual accepting these terms on behalf of Customer, and the date on which such acceptance was made.
9. **NOTICES.** Notices shall be delivered as described in the MSA, except that Customer's contact information shall be updated as follows: (insert information if different from MSA)

To Customer:

CMJ IT Solutions

by: *Chad Jewett, its CEO*

Accepted on behalf of Customer by:

Name: Cheryl Aldridge

Title (if applicable):

Customer's contact information for Notice purposes:

Village of Maple Park
Cheryl Aldridge
302 Willow Street
P.O. Box 220
Maple Park, IL 60151
815-827-3309
caldridge@villageofmaplepark.com

SCHEDULE A

Rate Table for Labor Hours as of April 15, 2023, and subject to change at anytime following thirty (30) days' notice or publication by CMJ.

Time of Service	Hourly Rate
Business Hours Monday – Friday, 8am – 6pm CST (excluding U.S. or Illinois holidays)	Included
Emergency Monday – Friday, 8am – 6pm CST (excluding U.S. or Illinois holidays)	\$200
After Hours & Weekend Hours Monday – Friday, 6pm – 8am CST 6pm Friday – 11:59pm Saturday (excluding U.S. or Illinois holidays)	\$300
Sunday & Holiday Hours Midnight Sunday – 8am Monday ALL U.S. or Illinois holidays (24 hours)	\$400

For devices, locations and cost see Quote CMJQ5129

Master Services Agreement

THIS AGREEMENT is between CMJ IT Solutions ("CMJ"), located in Sycamore, Illinois, and Village of Maple Park ("Customer"). The Effective Date of this Agreement is the date on which Customer accepts the terms hereof, as described below.

PURPOSE. CMJ offers small to medium sized organizations a broad range of managed IT services. This Agreement defines the terms by which CMJ will provide various services to Customer.

DEFINITIONS. Certain capitalized terms are defined in this Agreement and shall bear such meaning throughout. The following additional terms are incorporated herein:

- a. "Agreement" means this fully executed Master Services Agreement together with any subsequent modifications and any Management and Labor Agreement between the parties following the Effective Date.
- b. "Network System" shall include all hardware, software, computers, cabling, network devices, peripherals, and related equipment owned, leased, or used by Customer and which Customer requests, either expressly or impliedly, for CMJ to manage, service, repair, install, or otherwise service.

CMJ and Customer agree together as follows:

1. **CMJ RESPONSIBILITIES.** CMJ shall provide equipment, labor, and services as detailed in any subsequent Management and Labor Agreement between the parties. CMJ shall use commercially reasonable materials and shall provide appropriately trained service technicians to perform its duties hereunder.
2. **CUSTOMER RESPONSIBILITIES.** Customer acknowledges that CMJ cannot provide effective services unless Customer cooperates to assure and maintain adequate facilities and resources that are outside of CMJ's reasonable control. Therefore, Customer agrees to do the following:
 - 2.1. Provide, at Customer's sole expense, adequate workspace, heat, light, ventilation, electrical current and outlets, internet connectivity, remote access, telephone access including long-distance service where applicable, and parking access for use by CMJ and its employees, agents, subcontractors, and representatives.
 - 2.2. Inform CMJ of any modification, installation, or service performed on or to any of the Network System by persons not employed or contracted by CMJ.
 - 2.3. Designate those representatives of Customer who are authorized to request services on Customer's behalf. Whenever reasonably possible, at least one such representative shall be present whenever a CMJ service representative is onsite at Customer's facility. CMJ may rely upon any one or more representatives so designated unless and until Customer notifies CMJ otherwise.
 - 2.4. For each hardware or software component of the Network System, provide the name and contact information of the vendor or supplier and arrange necessary permissions for CMJ to

interact with said vendor or supplier on Customer's behalf.

2.5. Network System components subject to review and approval by CMJ and meeting the following minimum requirements:

2.5.1. Servers running CMJ supported operating systems.

2.5.2. Workstations less than five (5) years old running "Professional" or higher versions of approved Windows operating systems.

2.5.3. Manageable network switching equipment with data cabling meeting manufacturer specifications and industry standards for attached equipment.

2.5.4. Manageable UTM (Unified Threat Management) firewall with current and valid subscription.

2.5.5. Manageable data backup and disaster recovery solution.

2.5.6. Manageable battery backup solution for servers and network infrastructure.

2.5.7. Manageable email security solution.

3. **TERM AND TERMINATION.** The Initial Term of this Agreement shall end on the last day of the month following the one year anniversary of the Effective Date. Thereafter, the term of this Agreement shall automatically renew annually. In the event Customer elects to cease receiving services from CMJ during the Initial Term, Customer shall nevertheless pay CMJ for the full amount owed for the full Initial Term. Following the Initial Term, either party may terminate this Agreement by written notice to the other party at least ninety (90) days prior to the intended termination date. Upon termination hereof, all hardware, software, or other materials provided by CMJ shall be immediately returned to CMJ, and Customer shall permit CMJ's technicians full access to the Network System and Customer's facilities for such purpose. At any time either party may terminate this Agreement for any one or more of the following reasons:

3.1. If either or both of the parties is declared insolvent, is made the subject of a receivership or assignment for the benefit of creditors, or becomes a debtor in a case filed pursuant to the Federal Bankruptcy Code.

3.2. If either party fails to perform any obligation required of it and such failure continues for a period of thirty (30) days after notice of such failure from the other party.

4. **PAYMENT TERMS.** Customer agrees to pay monthly or other periodic recurring fees in advance. Customer shall pay all amounts due to CMJ within thirty (30) days of the date of invoice, unless otherwise agreed in writing by CMJ. Customer shall pay interest on any outstanding balance at the rate of 1.5% per month, unless such payment is received by CMJ within such 30 days. In addition to any other remedies, CMJ may suspend or terminate its services if payment is not received within 30 days.

5. **CMJ'S PROPRIETARY RIGHTS.** Customer acknowledges that CMJ cannot perform its obligations hereunder without installing certain hardware or software at Customer's location. Customer grants CMJ a license to install such hardware or software as CMJ deems appropriate for purposes of this Agreement. Customer shall not attempt to alter, duplicate, or interfere with any such hardware or software, and upon the termination of this Agreement

Customer shall relinquish possession and control of the same. CMJ may in its sole discretion provide upgrades to its hardware, software, or both, and CMJ shall not be required to provide notice of any such upgrades. CMJ shall have the right to force automatic updates or installations of software to Customer's computers and other hardware.

6. **NONSOLICITATION OF EMPLOYEES.** Customer agrees that during the initial term hereof and any renewal(s) thereof, and for two (2) years following the termination of this agreement, Customer shall not attempt to hire, employ, solicit for employment or encourage to leave their employment, in each case, either as an employee, agent or representative, any person who was, during the two-year period prior to such event, an officer, employee, agent or representative of CMJ. Customer shall not attempt to contract with any employee, agent or representative of CMJ for services similar to those provided by CMJ, regardless of whether such services are actually provided to Customer by CMJ. Customer acknowledges that the provisions of this paragraph specifically may be enforced by injunctive or other equitable relief in addition to any other legal remedy available to CMJ.
7. **MUTUAL INDEMNIFICATION.** Each party shall indemnify and hold harmless the other party from and against any and all claims, demands, causes of action, losses, damages, costs, and expenses, including reasonable attorney's fees and court costs, arising out of or by reason of any act or omission of the indemnifying party in connection with or incidental to the performance of this Agreement. Such indemnity shall extend to and include the indemnified party's respective officers, directors, shareholders, independent contractors, employees, agents, legal representatives, successors, and assigns. If either party breaches any provision of this Agreement, the nonbreaching party shall be entitled to recover its cost of enforcing the same, including reasonable attorneys' fees and court costs.
8. **LIMITATION OF LIABILITY.** Notwithstanding anything herein contained, CMJ shall not be liable for any claim for loss, damage or suit for or by reason of any injury or damage of any kind whatsoever to any person, property, or entity, whether to Customer or any third party claiming by, through, under, or in association with Customer. CMJ shall not be liable for any indirect, incidental, or consequential damages, including loss of profits, revenue, or income of Customer, by reason of any breach or alleged breach of this Agreement or any act or omission of CMJ, its agents, employees, contractors, or representatives.
9. **NOTICES.** Delivery of any notice required or permitted to be given by any provision of this Agreement shall be deemed to have been sufficiently given if actually received by the party to whom it is directed, or if given in any of the following ways: (1) delivered personally to the party or to an officer of the party to whom the same is directed; (2) sent by registered or certified mail, postage and charges prepaid, addressed as set forth below; (3) sent by facsimile or email, with receipt acknowledged by electronic means. Unless subsequently designated otherwise, notices shall be delivered as follows:

To CMJ: CMJ IT Solutions
 1565 Mediterranean Dr.
 Sycamore, Illinois 60178

Phone: 815-899-2468
Fax: 815-524-2559
email: support@itbycmj.com

To Customer: (See end of Contract)

10. ADDITIONAL MATERIAL TERMS AND CONDITIONS

- 10.1.Binding Effect. The parties for themselves, their legal representatives, successors, and assigns, do hereby agree to the full performance of the covenants herein contained. Wherever used, the singular number shall include the plural; the plural the singular; and the use of any gender shall be applicable to all genders where context dictates. All covenants, agreements and undertakings shall be joint and severable.
- 10.2.Authorship. The parties each acknowledge that this Agreement was prepared by mutual collaboration, and that each party is adequately informed about the matters herein contained. Each party has been provided sufficient opportunity to contribute to this complete Agreement, and no construction, interpretation, or inference shall be made based on the authorship by one party or the other.
- 10.3.Waiver. Any waiver by either party of any provision or condition of this Agreement shall not be construed or deemed to be a waiver of any other provision or condition of this Agreement, nor a waiver of any other subsequent breach of the same provision or condition, unless such waiver be so expressed in writing and signed by the party to be bound.
- 10.4.Governing Law. This Agreement shall be construed, enforced, and governed by the laws of the State of Illinois. Any legal action brought in connection with this Agreement shall be filed in the Circuit Court of DeKalb County, Illinois, or if federal jurisdiction is applicable then in the U.S. District court having concurrent jurisdiction.
- 10.5.Headings. The headings of the various sections of this Agreement have been inserted for convenience of reference only and shall not be deemed to be a material part of this Agreement.
- 10.6.Severability. If any provision of this Agreement, either in whole or in part, should be adjudged illegal, invalid or unenforceable, such illegality, invalidity or unenforceability shall not affect the legality, validity or enforceability of this Agreement as a whole or of any part thereof not so adjudged.
- 11. ACCEPTANCE BY ELECTRONIC MEANS.** This Agreement shall constitute an offer from CMJ to Customer, and Customer acknowledges that CMJ shall not provide the services herein described to Customer unless Customer accepts this offer. Customer may either accept this offer by customary acknowledgement in written form, or by electronic means via use of CMJ's website, quote delivery system, internet portal, or such other process as CMJ may implement from time to time. CMJ's electronic acceptance system shall include a method of indicating the

name of the individual accepting these terms on behalf of Customer, and the date on which such acceptance was made.

CMJ IT Solutions

by: *Chad Jewett, its CEO*

Accepted on behalf of Customer by:

Name: Cheryl Aldridge

Title (if applicable):

Customer's contact information for Notice purposes:

Village of Maple Park
Cheryl Aldridge
302 Willow Street
P.O. Box 220
Maple Park, IL 60151
815-827-3309
caldridge@villageofmaplepark.com